



ESTD 1975
**DENTAL
EQUIPMENT
SPECIALISTS**

HANDPIECE REPAIR FORM

Customer's Name: _____

Contact: _____ Account #: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____

Primary Contact E-Mail: _____

Signature: _____

HANDPIECE #1

Manufacturer: _____ Model: _____

Serial Number: _____

Description of problem: _____

HANDPIECE #2

Manufacturer: _____ Model: _____

Serial Number: _____

Description of problem: _____

HANDPIECE #3

Manufacturer: _____ Model: _____

Serial Number: _____

Description of problem: _____

HANDPIECE #4

Manufacturer: _____ Model: _____

Serial Number: _____

Description of problem: _____

HANDPIECE #5

Manufacturer: _____ Model: _____

Serial Number: _____

Description of problem: _____

Follow these steps

to ensure your handpieces are repaired in a timely manner:

- 1.** Pre-sterilize all handpieces and leave inside the processed pouches to avoid additional charges.

If handpieces are not sterilized, there will be a \$25.95 charge for sterilization.

- 2.** Contact customer service at 410-257-2323 if you require a Fedex / USPS Call Tag or shipping box.

- 3.** Choose a repair option:

☐ **NON-WARRANTY REPAIRS**
All turbine replacements will be house brand.

☐ **WARRANTY REPAIRS**
Repair time is based upon the handpiece manufacturers' turnaround.

☐ **ESTIMATE FIRST**
DES will email you an estimate prior to beginning any repairs. This may delay repairs. Turnaround time is based upon doctor's approval of quote. There is a \$25 evaluation fee if repair is declined.

- 4.** Securely wrap and pack handpieces along with this completed form (keep a copy) in the provided shipping box.

- 5.** Seal the box, securely attach Call Tag and give to UPS/USPS driver.

DENTAL EQUIPMENT SPECIALISTS IS NOT RESPONSIBLE FOR LOST OR MISDIRECTED PACKAGES. ADDITIONAL SHIPPING CHARGES MAY APPLY IF CUSTOMER REFUSES REPAIR.

Phone (410) 257-2323 - www.desdental.com